# How to book an appointment







MEDICAL SERVICES	BOOKING CONSULTATIONS AND TESTS	HOME VISITS	EMERGENCY SERVICES
In enel-med centres	Mobile application Patient portal Call Center	First Medical Line	
In enel-med partner facilities	Direct contact with the facility  List of facilities is available at  www.enel.pl	Firs	et Medical Line



(+48) 22 23 07 007 (+48) 660 307 007 Call Center 7 days a week



**501 111 999** 24h First Medical Line



Text message reminding you of your appointment at enel-med



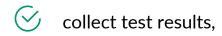
## Booking appointments-"patient portal"online booking system

The online booking system is a convenient way to manage your health.

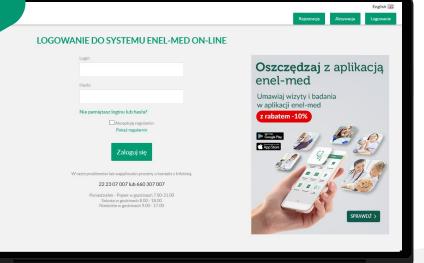
It allows you to book visits, tests, e-visits or teleconsultations

#### Through the patient portal you may also:

- cancel visits and tests at enel-med centres,
- request prescriptions,
- request medical records,



view referrals.



Now you can create a full account or expand your existing basic account by verifying your identity through myID (logging into the bank). You no longer need to come

in to the centre in person!

Don't wait! Your on-line account gives you full access to managing your health via phone or online.

How to start? It's simple.

Go to https://online.enel.pl/
and fill out the intuitive form.

### Cancellation of appointments

Something has just come up? Are you unable to attend your medical appointment? Remember to cancel it.



#### THE FAST WAY



Send back a text with a 4-digit code.

#### THE MODERN WAY



In the enel-med app on your smartphone.

#### THE SIMPLE WAY



Log in to the enel-med online system.

### THE STANDARD WAY



**Call** the hotline on **22 23 07 007**